

South Orange Village Center Alliance

2020 ANNUAL MEETING JANUARY 30, 2020

BOARD OF DIRECTORS

Mark Murphy, Chair Deborah Engel, Vice Chair Mark Hartwyk, Treasurer Michael Maza, Secretary Courtney Bryan, Resident Sunny Uberoi, Property Owner Leslie Pogany, Bunny's Sports Bar George Constantinou, Miti Miti Matt Wonski, Town Hall Deli Jonathan Javins, Pet Wants Cat Fisher, Sadie's & Kitchen a la Mode Maurice Blackwell, Resident Dee Billia, SOPAC Rep Steve Schnall, Trustee Rep Adam Loehner, Deputy Village Admin* Fahim Abedrabbo, SHU Rep*

Julie Doran, Executive Director Melissa Hodge, Event and Operations Associate

Meetings every third Wednesday, 8:30am at 76 SOA



AGENDA

7:00 – Arrival

- 7:10 Welcome and introductions
- 7:15 SOPAC: "Partnering with the Business Community" & Q&A

7:35 – SOVCA: "What's ahead in 2020" & Q&A

- Placemaking & Beautification
- Business Recruitment & Retention
- Marketing & Communications, Events and Advocacy
- 2020 Budget and Sponsor Opportunities
- 8:00 Census 2020: Trustee Hilton
- 8:15 Network/Mingle



2020 ACTION PLAN

1. Placemaking and Beautification:

Develop new place-making initiatives around public art and beautification efforts to ensure South Orange Village Center remains a welcoming place for stakeholders and visitors.

2. Business Recruitment and Retention:

Promote Downtown South Orange as a place for growing and opening a business

3. Marketing and Communications:

Review branding, streamline communication graphics and create storylines for Downtown South Orange.

4. Events:

Host a series of events to drive people into downtown and connect them with the local business community.

5. Advocacy:

Partner with government officials to address the concerns and needs— development, safety, parking, environmental and others—of our stakeholders.

6. Fundraising:

Create and execute fundraising plan to raise funds for community events and district beautification.



PLACEMAKING & BEAUTIFICATION

A Look Back at 2019

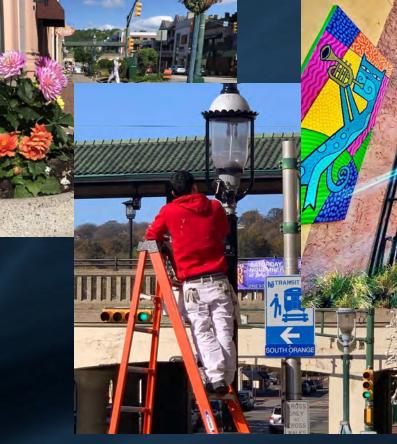




Photo Credit : J Meier, Live Love Lens Photography

PLACEMAKING & BEAUTIFICATION

Ensure downtown South Orange remains a clean, vibrant and welcoming place for stakeholders and visitors.

Beautify and enhance district with a wide range of visual amenities with continued enhancement of the appearance of the downtown:

- 1. Art installations
- 2. Lamppost painting and banners
- 3. Holiday décor
- 4. Plantings
- 5. Streetscape Improvements



PLACEMAKING & BEAUTIFICATION

Ensure downtown South Orange remains a clean and welcoming place for stakeholders and visitors.

Maintain and beautify the downtown through daily cleaning and maintenance of the sidewalk and street furniture.

• Monitor contracted cleaning services.

Keep Downtown South Orange clean awareness campaign – Phase 2

 Educate the community including local schools and business owners on their roles and responsibilities in helping keep Downtown South Orange clean via social media campaign



BUSINESS RECRUITMENT AND RETENTION

Promote downtown South Orange as a place for opening and growing a new business.

- Ongoing in-person meetings with SOVCA businesses and property owners
- Communication outreach with second floor businesses
- Host resource workshops for downtown businesses

1. Cash Flow for Small Businesses – Thu Feb 27 6pm at Papillon, sponsored by Investors Bank

- 2. Window Displays and Visual Merchandising Date, TBA
- 3. Others topics: Social Media, Changing Tax Code ...



BUSINESS RECRUITMENT AND RETENTION

Promote downtown South Orange as a place for opening and growing a new business.

- Activate each of the 4 business corridors and/or industry segments with targeted programming
 - 1. Block Captains
 - 2. #SoHealthySelfie Campaign
- Educate business and property owners on the Storefront Improvement Grant Program
- Coordinate with Seton Hall to have businesses participate in the Student Involvement and Career Fair
 - Career Fair \$25 special rate Wed, March 18th from 5:00 pm to 7:00 pm
- Issue semi-annual business communication newsletter



BUSINESS RECRUITMENT AND RETENTION

Promote downtown South Orange as a place for opening and growing a new business, continued.

- Create a "Helpful Hints" one sheet for businesses and finalize the "How to Do Business in South Orange" guide as internal process at Town Hall is finalized
- Maintain a database of potential businesses with contract info and business requirements



MARKETING AND COMMUNICATIONS

Branding, positioning and storylines for Downtown South Orange.

Promote businesses via various media channels

- Promote individual businesses' events and promotions
- Ongoing social media to promote district and individual businesses
- Create a series of retail-focused promotions by industry, business category and/or location

Raise awareness of SOVCA by leveraging local media outlets

- Create communications plan for all SOVCA events
- Create an annual calendar for all 2020 activities
- Identify and place PR stories in support of business district

Review SOVCA's brand identity

- Discuss and define messaging for Downtown South Orange
- Apply new brand positioning statement to creative assets
- Transition website for improved navigation and easy content management



EVENTS AND PROMOTIONS

Host a series of events to drive people into the downtown and introduce them to the local business community.

Produce downtown events:

- PlayDay Sept. 13th, rain date Sept 20
- Under Cover Music Festival June 6, rain date June 7
- Downtown After Sundown summer concert series Begins May 22
- Halloween Festival October 31
- Hometown Holiday TBA
- The Annual Farmers Market







EVENTS AND PROMOTIONS

Host a series of events to drive people into the downtown and introduce them to the local business community.

- Trial a "Paint-the-Town Blue" celebration on SHU family weekend
- 2. Trial a new fundraising event An art and community based participatory event
- 3. Holiday Round-ups Promotion of individual merchant specials for Valentine's Day, Mother's Day, etc.
- 4. Vertical promotions based on industry #SoHealthySelfie, etc.



ADVOCACY

Partner with government officials to address the concerns and needs— development, safety, parking, and others—of our stakeholders.

- Host bi-annual briefing sessions with the Board of Trustees
- Meet regularly with government officials and attend various committee meetings to voice the concerns and needs of the business community
- Support Township's reusable bag ordinance education program
- Communication liaison on development projects: attend relevant BOT and Planning Board Meetings and various committee meetings and keep constituents apprised



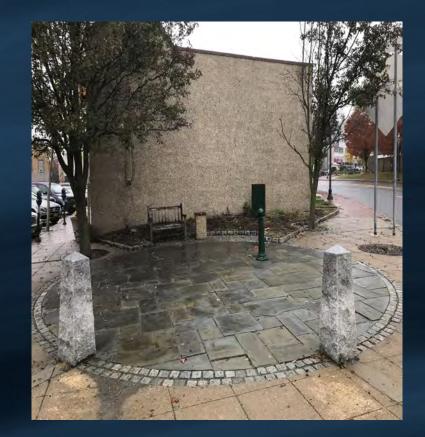
Create and execute fundraising plan to raise funds for community events and district beautification.

- Develop Strategic Fundraising Plan to meet 2020 goal of \$65,500
- Host annual fundraising event for SOVCA
- Sponsorship Opportunities Abound



Public Art Opportunities





Public Art Opportunities



Photo Credit : J Meier, Live Love Lens Photography

LAMPPOSTS, GAZEBO & KIOSKS



PLANTING & STREETSCAPES





INCOME:

Assessment Revenue Village Contribution Sponsorship Income Event Income Beautification Fundraising Farmers Market Income Donations Village Reimbursemet Interest Income 2020 Proposed Total Income

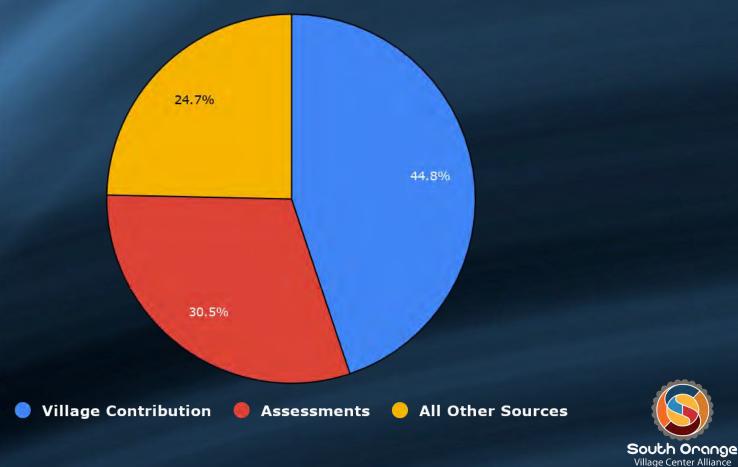
Non-cash Income:

Village in-kind (office space) Village in-kind (support staff) Total in-kind services \$ 102,000 \$ 150,000 35,000 \$ \$ 13,000 \$ 15,000 \$ 7,000 \$ 2,000 \$ 10,000 \$ 50 \$ 334,500

\$ 16,532 <u>\$ 21,775</u> **\$ 38,307**





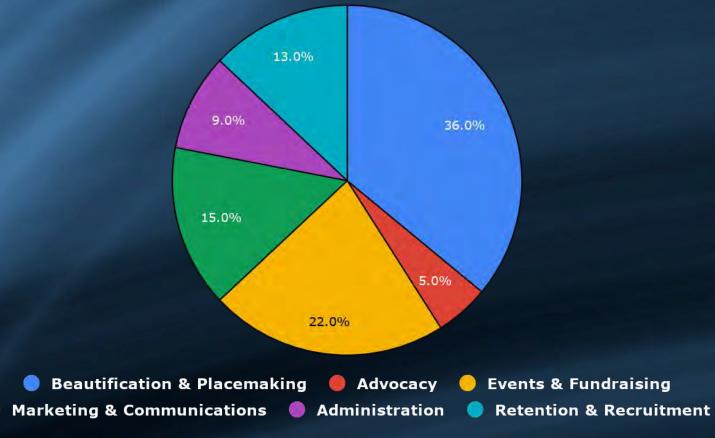


EXPENSES:

Beautification and Placemaking Events & Fundraising Marketing and Communications Business Recruitment & Retention General and Administrative Advocacy 2020 Proposed Total Expense: \$ 120,550 \$ 73,650 \$ 50,852 \$ 44,150 \$ 31,345 \$ 14,002 **\$ 334,550**



2020 Expense Summary







South Orange Village Center Alliance

QUESTIONS?